

Going Places!



NEWSLETTER
OF THE
ST. JOSEPH
COUNTY
AIRPORT
AUTHORITY
FEBRUARY 2006

STAKEHOLDER OF THE YEAR AWARD

South Bend Regional Airport has presented Republic Parking System with its first "Stakeholder of the Year" award in recognition of the company's significant parking improvements at the airport over the past two years.

The award was presented on Jan. 24 at the St. Joseph County Airport Authority's monthly board meeting.

Since 2004, Republic has made a substantial financial investment in parking lot infrastructure, including state-of-the-art automation capabilities, and has continued to enhance customer service offerings. John Schalliol, SBRA Executive Director, said, "Republic has been a vital partner for 35 years in South Bend. They have demonstrated their commitment to the growth and progress of the airport and of the community at large."



Robert Henry (center), St. Joseph Co. Airport Authority President, presents the "Stakeholder of the Year Award" to Chris Howley (left), Executive Vice President of Republic Parking System, and Ray Nixon (right), Manager of Republic's SBRA facility.

Republic's investments total more than \$600,000 in improvements to the parking facilities at South Bend Regional including resurfacing of pavement, installation of "pay on foot" machines in the terminal, a credit card in-and-out system, and new ticket dispensers.

In addition, effective with a new contract signed in 2003, Republic has substantially increased its yearly

payments to the airport. Republic represents the largest single revenue generator at the airport, contributing more than \$2.1 million in operating receipts yearly.

In partnership with the SBRA, Republic has also initiated several enhancements in customer service, such as valet parking, a cell phone waiting lot, the addition of an economy parking lot, and 15 minutes free parking in the short term lot.

Chris Howley, Executive Vice President of Republic Parking System, and Ray Nixon, Manager of Republic's SBRA facility, accepted the award on behalf of Republic.

Republic Parking is one of more than 50 businesses and organizations operating at the airport. These businesses employ an estimated 750 workers and represent a yearly economic impact on the community of in excess of \$380 million.

Republic is a professional parking and transportation management company that specializes in managing parking facilities and transportation related services. Founded in 1966, the company operates 550 parking facilities in 90 cities and 65 airports worldwide. Its website can be found at www.republicparking.com.



On behalf of the South Bend Regional Airport, the St. Joseph County Airport Authority plans to present annually a Stakeholder of the Year award to the individual or organization that reflects its goals of maximizing the safety, service, efficiency and effectiveness of SBRA for the traveling public and the community at large.



DIVERSITY RECOGNITION

The South Bend Regional Airport is pleased to be a recipient of the Supplier Diversity Economic Empowerment Award from the Minority and Women Business Development Office of St. Joseph County. The award was presented "in recognition of your commitment and partnership in the promise of economic empowerment for minority and women-owned businesses."

To qualify for the award, an employer must have spent at least \$50,000 during the previous year on purchases from minority and women-owned business. SBRA purchased approximately \$150,000 worth of goods and services from minority and women-owned businesses in 2005. The award was presented Jan. 16 at the annual Martin Luther King Jr. breakfast at the Century Center.

SBRA is pleased to be in good company with the other 2005 winners: South Bend Community School Corp. (\$1,000,730), Memorial Health System (\$266,750), and Saint Joseph Regional Medical Center (\$177,800).

RESTAURANT & GIFT SHOP TO BE REMODELED



By May, travelers and visitors to the South Bend Regional Airport will enjoy a newly remodeled SBN Café and Lounge and an expanded gift shop. Both are located near the baggage claim area at the west end of the terminal.

The remodeling of the restaurant will incorporate an outdoor café theme. New wall coverings, tile and carpet are planned. The glass blocks currently in place on the restaurant's exterior will be removed to provide a more visually accessible look. In addition, the lounge entrance will be reconfigured and TVs added to create a sports bar atmosphere.

The gift shop will be enlarged by 25 percent, with new items added to its selection, including gourmet coffee and locally produced candy such as Clay's and South Bend Chocolate Company. In addition to its current large selection of Notre Dame items, the gift shop will expand its line of Vera Bradley accessories.

Both the restaurant/lounge and the gift shop will remain open during the remodeling work.

AL ALLEGiant AIR

Hubs: Las Vegas, Nevada
Orlando, Florida
Reservations: 1-800-432-3810
www.allegiantair.com

CO CONTINENTAL CONN.

Hub: Cleveland, Ohio
Reservations: 1-800-523-FARE
www.continental.com

DL DELTA CONNECTION

Hubs: Cincinnati, Ohio
Atlanta, Georgia
Reservations: 1-800-221-1212
Flight Information: 1-800-325-1999
www.comair.com
www.delta.com

NW NORTHWEST/KLM

Hubs: Detroit, Michigan
Minneapolis, Minnesota
Reservations: 1-800-225-2525
Flight Information: 1-800-441-1818
KLM Reservations: 1-800-374-7747
www.nwa.com

UA UNITED EXPRESS

Hub: O'Hare Airport, Chicago
Reservations: 1-800-241-6522
Flight Information: 1-800-824-6200
www.ual.com



PHONE NUMBERS

PARKING INFORMATION

Republic Parking System...234-1924

BUS INFORMATION

Greyhound Lines287-6542
Transpo (City Bus).....233-2131
Coach USA (Airport).....234-6600
Coach USA.....1-800-833-5555

IN-TERMINAL TRAVEL AGENCY

Travelmore.....251-3055

TAXI & LIMO INFORMATION

Agape Cab.....876-3793
Checker Cab288-7777
City Cab.....233-2020
Express Cab.....233-6000
Irish Cab.....239-2222
Michiana Taxi.....233-4040
Minute Cab232-3300
Modern Cab532-7923
United Cab.....233-9599
Yellow Cab Company.....233-9333

RAIL INFORMATION

South Shore Station.....233-3111
1-800-356-2079

FIXED BASE OPERATOR

Corporate Wings233-8285

RENTAL CAR INFORMATION

Avis Counter234-1024
Budget (off airport)287-2333
Enterprise Counter288-3000
Hertz Counter239-2127
National Counter234-4878

AIR FREIGHT INFORMATION

DHL/Airborne.....1-800-225-5345
Federal Express...1-800-238-5355
Towne Air Freight..1-800-468-6963
UPS.....1-800-742-5877

OTHER NUMBERS TO KNOW

Air Host Restaurant
and Gift Shop.....289-8786
National Weather Service...234-1504